

www.jprphoenix.com



**SECURITY & FIRE PROTECTION SYSTEMS**

[www.jprphoenix.com](http://www.jprphoenix.com)



JPR Phoenix Ltd  
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# INTRODUCTION



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Simons  Voss  
technologies

NETGEAR  
POWERSHIFT  
Partner Program

Honeywell

Authorized Security Dealer



AXIS  
COMMUNICATIONS

WELSH VISUAL VERIFICATION



JPR Phoenix was established in 2001 and has a highly professional ethos with a sound growth policy which makes it well respected throughout the industry. The company has become one of the lead largest independent providers of fire and security systems.

## *Our Mission - 'A Total Security Solution'*

JPR Phoenix aim to provide the highest possible quality driven solution with the most cost effective design for every customer, every time.

We carry out all our work to the highest possible standards of professional care and protection of business and clients in the public, private, government and domestic sectors. This is achieved by delivering quality driven solutions in all areas of integrated security systems. We believe in providing the ultimate in security solutions based on values of integrity, loyalty and trust. Our specialist knowledge allows us to deliver a cost effective solution.

We at JPR Phoenix look at the relationship between the client and service provider carefully to build a plan developed and amended as required with changing circumstances.

Through the provision of well trained and highly professional staff, JPR Phoenix will continue to provide the highest possible standards of those to our clients. JPR Phoenix continually strives to raise its standards and those of the security industry.

JPR Phoenix is an equal opportunities employer and operates an approved apprenticeship scheme with engineering staff undergoing technical and professional training at local colleges. This emphasises our desire to continually improve our standards.

Our commitment to excellence is reflected by our steady growth and our extensive contract service base, which includes some national accounts.



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# WHY JPR PHOENIX



## Professionalism

Our fully trained security engineers and technicians are vetted and licensed by the criminal records bureau and operating authorities. Operating from one of the largest security control centres in the UK JPR Phoenix staff can train and build on their experiences in-house with our approved and accredited professional services developer.

## Speed & Response

The key figure for effective security services is speed and response. Our average response time is less than 2 hours.

## IP Specialist/Fault Management

We are pioneers in IP based CCTV systems and remote monitoring. The majority of our work is on IP broadband. Our Netgear certified IT team and engineers can install, maintain and service systems thus ensuring your system operates smoothly.

## Clients

We provide security solutions for corporate business, small business and residential property owners and have a proven track record with a number of blue chip clients.

- Major Universities in South Wales
- Local Authorities
- Museums
- Schools & Colleges
- Two of Wales Largest Manufactures
- Football and Sports Stadiums
- Aviation Sites

## Services

We provide a tailored service to suit all your needs. Here is a list of typical services we provide.

**Access Control - Lone Worker Protection - Intruder - Fire - Care Systems - Locks - CCTV - IPCCTV - Analytical Video - Support - Training - Manned Guarding - Patrols etc.**



A LEADER IN SECURITY AND  
ALARM SYSTEMS

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# CASE STUDIES

## Building/Construction Sites

**CCTV coverage of construction sites is becoming more and more popular—and necessary. Metal theft in particular is proving a massive problem.**

JPR Phoenix recognise the importance of providing both efficient and cost effective ways to protect assets. CCTV with Remote IP Monitoring for our client whom usually use typical security guards to protect the site switched to this new method of security and saved over half the security budget costs. Focusing on the areas that matter the most through the day and night provided an excellent management tool. Countless unwanted situations have been avoided and those intruders have been captured running away before they had time to cause harm or commit more serious crime.

## Car Dealerships/Open Sites

**Car dealerships and other companies with open forecourts (Filling Stations etc...) who want the customer to view the goods but still want the property to be secure and safe.**

Remote monitored CCTV allows the customers to view the vehicles, but gives them a immediate announcement letting them know they are being monitored for crime prevention purposes via LIVE CCTV.

## Logistics/Access Control

Access Control is a service provided by JPR Phoenix. We specialise in various access control products and are the leading supplier of Simons Voss wireless door systems. We supply 4 major public authorities and Wales largest aircraft aviation centre with this product and are currently working on new innovative ideas with the manufacturer.

## Schools & Colleges

Assessing the client's needs and taking on board schools specific requirements JPR Phoenix are able to design a system which works effectively and efficiently for our clients. We continue to work closely with a number of schools throughout South Wales on further projects because we are able to understand the unique security issues of that client. *(Further case studies can be found on our website)*



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technologies

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# CASE STUDIES CONT.

JPR Phoenix works with a number of well respected clients and strives for customer satisfaction .

All our Case Studies are real life examples of how we have helped our customers overcome potential problems and deliver solutions to match their needs and stay within their allocated budgets.

Below is a selection of clients JPR Phoenix currently works with providing first class security & fire protection services with backup and support for all disciplines.

national  
roman legion  
museum  
amgueddfa  
lleng rufeinig  
cymru

national  
museum  
cardiff  
amgueddfa  
genedlaethol  
caerdydd

st fagans  
sain national  
history  
museum  
amgueddfa  
werin  
cymru

ROYAL WELSH COLLEGE  
OF MUSIC & DRAMA  
COLEG BRENHINOL  
CERDD A DRAMA CYMRU

Cardiff  
Business  
School  
*Cardiff University*

CARDIFF  
UNIVERSITY  
PRIFYSGOL  
CAERDYDD

orangebox

bam

LUCAS | ESTATES

SCOTT

ThermoFisher  
SCIENTIFIC

International Greetings PLC

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# Communications

## 24 Hour Service

The 24 hour service is operated from our JPR Phoenix headquarters based in the heart of Caerphilly County Borough . The control centre is operated by fully trained and experienced staff. They can react to your wishes instantly dealing with any problems and issues arising within minutes from when the report was made, then forwarding the problem to the engineer on call.

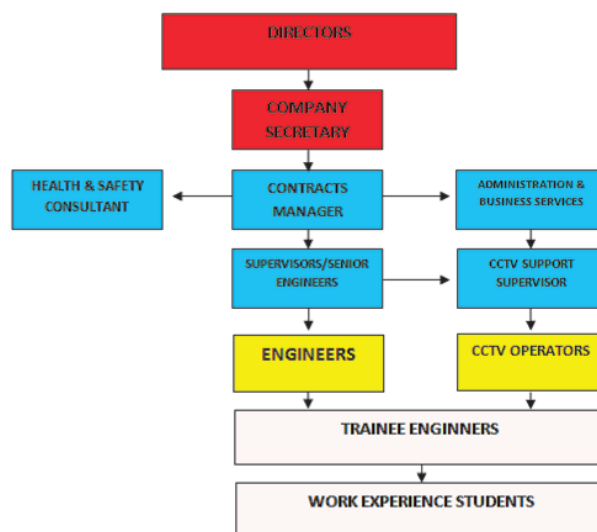
We provide access to a full range of modern communications techniques such as email, mobile phone, landline, fax and modern linked data collection systems which are all monitored.

**'24 Hours a day - 365 Days a year'**

## Client Liaison Service

JPR Phoenix takes client liaison delivery very serious. One of our primary strengths is our ability to deliver an unforgettable service from first point of contact to completion of the job. It doesn't just end there because you will then be passed on to our service department who will look after your installed system (or existing), they then further deliver a total client partnership approach.

We deliver through a system of ongoing communication and provide a detailed analysis of our activities, discuss issues, assist in formulating alternative options and confirm agreements in writing.



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# Intruder Systems



## Intruder Systems

JPR Phoenix install and maintain effective, affordable wired and wire-free intruder alarm systems to meet your every need and budget .

We individually tailor our Intruder Alarm Systems to suit each application, and all are professionally installed and maintained by highly skilled engineers to the high standards you would expect from a security company.

All JPR Phoenix Intruder Systems can be monitored remotely offering peace of mind 24 hours a day, 365 days a year.

Our surveyor will advise on the best solution to meet your individual building requirements and ensure that you are fully aware of the current and imminent standards regarding monitored alarm systems requiring Police response in respect of sequential confirmation and, where applicable, visual verification.

We will also ensure that the new/existing system complies with the latest PD6662:2004 and BS DD 243: 2002 standards that is a requirement for all New Systems or Take-Over of Older Systems installed pre-2002 in England, Wales and Northern Ireland.

Our Monitored Systems can be protected by all the Police calling systems available to meet your insurers requirements, including BT Redcare, Redcare GSM, DualCOM DualCOM GPRS etc, that provide confirmed activations to our central monitoring station - essential for maintaining Police response to your system.

And of course all our systems are fully guaranteed and backed up by the JPR Phoenix 24-hour/365-day Emergency Cover, so you always have the peace of mind of knowing that an engineer is on hand to help.



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# Intruder & Fire Alarm Monitoring

## WORKING FOR YOU 24/7

We offer a comprehensive selection of signalling services encompassing a wide range of suppliers and technologies. Our signalling range includes:

- Intruder & Fire
- Single and Dual Paths
- GPRS
- GSM
- IP
- All Grades of System
- PSTN

## QUALITY ASSURANCE

Quality and commitment is at the forefront of everything we do, ensuring high levels of service at all times.

## WHY JPR PHOENIX?

As the premier provider of Intruder and Fire alarm systems in the UK you can trust us to deliver.

We put our customer at the heart of everything we do. We believe that the most important part of a security installation is the response, system activation plan and archives.



## SERVICE CAPABILITIES

A security system that is monitored 24/7 provides round the clock protection of property that simply cannot be matched by a 'bells only' system.

A monitored system provided by JPR Phoenix can be tailored to your needs and requirements across any grade.

## BENEFITS

- Added peace of mind for property and business owners, especially when the premises are vacant.
- Receive fast response to an activated alarm, minimising the chances of loss or damage.
- Police and Fire Brigade Call outs when required
- Helps meet insurance requirements
- Facilities managements control of staff activity in commercial settings.

## WHAT TO DO NEXT?

For further information, please call us on 01443 810 730 or alternatively email us at [info@jprphoenix.com](mailto:info@jprphoenix.com)

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# Partners

As the industry's leading security specialist, JPR Phoenix has forged strong partnerships with major IP and Megapixel camera manufacturers as well as various intruder and access control manufacturers and two well respected Security and Fire industry specialists. All of the companies listed below recommend us to use their products and equipment, they also recognise us as an authorised installer.

JPR Phoenix undertakes extensive testing of partner products, to certify their compliant with our needs. This provides assurance and guidance to anyone planning to use JPR Phoenix as installers.



**HIKVISION**



**AFFINITY**  
FACILITY SOLUTIONS

**Honeywell**



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# Additional Services



## Partnership

Working with our partners, JPR Phoenix are able to offer additional support and services to our clients.

We are able to provide DOG SUPPORT, specialist search dogs, guarding dogs and protection dogs. Fully trained dog handlers and mobile support vehicles can provide 24hour emergency call out.

We offer the following services:

- Covert Surveillance
- Dog Services
- Mobile Security
- Static Security
- Personal Protection Service
- Electric Guarding System
- Site Survey & Installation
- Monitoring
- Training Services (SIA, BIIAB, NVQ, HSE, IOSH, CIEA and more)
- Key Holding
- Driving Duties
- Searches
- Document Disposal
- First Aid
- Signs

## Training Services

Our strong relationship with our reputable partners means we are able to offer a first class training centre for security qualifications, Health & Safety Courses and more. We can also offer NVQ's and Modern apprenticeships.

Qualifications such as BIIAS, CIEA, SIA, HSE and IOSH are available through the partnership. First Aid and Asbestos training can also be obtained.

[www.jprphoenix.com](http://www.jprphoenix.com)



**Contact us for more information on  
01443 810 730 or email [info@jprphoenix.com](mailto:info@jprphoenix.com).**



# Fire Services Division



## **Blackwood Fire**

T: 01495 220 399

E: [bfl@blackwoodfire.co.uk](mailto:bfl@blackwoodfire.co.uk)

## **JPR Phoenix**

T: 01443 810 730

E: [fire@jprphoenix.com](mailto:fire@jprphoenix.com)

[www.blackwoodfire.co.uk](http://www.blackwoodfire.co.uk)

## Partnership

JPR Phoenix has built a professional partnership with **BLACKWOOD FIRE LIMITED** to provide first class fire services to customers both commercial and domestic.

Blackwood fire has established itself as one of the main market leaders in innovative fire protection systems. Blackwood Fire and JPR Phoenix work closely together to provide services such as:

- **Extinguishers , Blankets, Buckets and First Aid Kits**
- **Suppression Systems**
- **Fire Training**
- **Risk Assessment Training**
- **Fire Alarm Systems**
- **Design, Installation, Service, Commission, & Maintenance and much more**

## Supply & Maintenance

The supply and Maintenance departments of both companies work closely together to provide an unforgettable service to our clients. Engineers and Technicians are trained to the requirements of the British Standards and BAFE scheme ST104 to ensure we maintain high standard of professionalism.

## Systems

This department is responsible for the design & installation of new and existing systems including automatic suppression and detection.

## Training

Fire training has become a growth industry as more and more companies require their staff to be trained to comply with fire authority and insurance requirements. Blackwood Fire and JPR Phoenix can offer a variety of training services which can be held in purpose built demonstration areas or on the clients location. Both classroom and on hand tuition can be delivered.

## Fire Risk Assessments

It is law that under The Regulatory Reform (Fire Safety) Order 2005 that companies must have a fire risk assessment. Blackwood Fire have been fully trained to carry out a full fire risk assessments which will include an evacuation policy drawings and observations. In addition we can provide an advisory service on an audit basis, which involves an inspection of the premises.

**For more information visit our website [www.blackwoodfire.co.uk](http://www.blackwoodfire.co.uk) or [www.jprphoenix.com](http://www.jprphoenix.com)**



[www.jprphoenix.com](http://www.jprphoenix.com)



# Fire Training Service

## Comply with the law!

**Fire Safety training for staff is a legal requirement in the UK under the Fire Safety Order 2005.**

**We aim to help you meet your obligations with a range of quality training and consultancy services available nationally.**

Blackwood Fire & JPR Phoenix can provide countrywide fire safety courses for your employees. The Regulatory Reform (Fire Safety) Order 2005 has made fire safety training a legal requirement for staff members. The courses we provide are expertly delivered in-house, with programmes that will suit your time and date restrictions.

Fire training for members of staff should be especially relevant to their job role. An example would be staff members who are expected to tackle small fires with extinguisher equipment; in this instance our fire extinguisher training courses would be ideal. Additionally when hiring new workers assessing their existing fire safety knowledge is always advisable, in some cases this may be insufficient and hence utilising the experience and know-how of our dedicated instructors is essential.

### Courses available include:

#### **Fire Marshal/Warden**

Suitable for all staff appointed as Fire Marshal/Warden who will assist with evacuations, fire drills and other fire safety duties at work and who may also need to operate fire extinguishers.

#### **Fire Safety Awareness**

Suitable for all staff requiring a good level of fire safety knowledge (managers, supervisors, line leaders etc) who may also need to operate fire extinguishers.

#### **Risk Assessment**

This course aims to provide candidates with the necessary knowledge and skills to carry out practical workplace Fire Risk Assessment in accordance with the Regulatory Reform (Fire Safety) order 2005.

#### **Fire Extinguisher User**

This course is designed for all staff who have fire safety responsibility and who may need to operate fire extinguishers and other fire fighting equipment.

**For further information contact us on 01495 220 399 or 01443 810 730**

*(Course Dates available throughout the year booking is essential)*



**Blackwood Fire**  
T: 01495 220 399  
E: bfl@blackwoodfire.co.uk

**JPR Phoenix**  
T: 01443 810 730  
E: fire@jprphoenix.com

# Fire Extinguishers

## Blackwood Fire

T: 01495 220 399

E: [bfl@blackwoodfire.co.uk](mailto:bfl@blackwoodfire.co.uk)

## JPR Phoenix

T: 01443 810 730

E: [fire@jprphoenix.com](mailto:fire@jprphoenix.com)

[www.blackwoodfire.co.uk](http://www.blackwoodfire.co.uk)



The fire extinguishers department is built on its professionalism of the technicians within each team. Each member of staff is trained to the requirements of the British Standard BS5306 Part 3 and BAFE ST104 to ensure we maintain this high standard.

We carry out **FREE** Fire Extinguisher surveys of your premises and raise a no obligation quotation for your approval. Upon your instructions we will supply you with the relevant products and services to ensure that your site fully complies with the relevant authority requirements.

*We have the availability of two ranges of portable equipment:*

## The Premier Range

This is a high class product with versatility and a TEN year manufacturers guarantee.

## The Budget Range

This range allows for reliability and flexibility while still supporting serviceability together with a FIVE year manufacturers guarantee.

All equipment comes with the *CE & BSI KITE MARKS* and is manufactured in accordance with *BS EN3 1996*.

A full FIRE SAFETY SIGN survey and installation facility is also available. All new sign products supplied are manufactured in high quality photo luminescent materials and installed in accordance with European Safety Directive EEC/92/58 1996.



**For your FREE no obligation site survey and quotation please call us today on 01495 220 399 or visit [www.blackwoodfire.co.uk](http://www.blackwoodfire.co.uk)**

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# Fire Risk Assessment

## Blackwood Fire

T: 01495 220 399

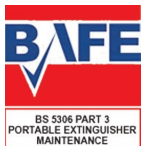
E: [bfl@blackwoodfire.co.uk](mailto:bfl@blackwoodfire.co.uk)

## JPR Phoenix

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E: [fire@jprphoenix.com](mailto:fire@jprphoenix.com)

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## HOW DOES IT AFFECT YOU?

The Regulatory Reform (fire safety) Order 2005 replaces all previous fire safety legislation. Any fire certificates issued under the Fire Precautions Act 1971 will cease to have any effect.

## HOW DO YOU KNOW IF YOU CAN TRUST US TO CARRY OUT YOUR FIRE RISK ASSESSMENT ?

Having been trained and certified by the Fire Protection Association operating from the Fire Brigade College in Morton In The Marsh, our staff are capable of carrying out an in depth survey of your premises with the subsequent report consisting of drawings, survey observations and recommendations.

**The portfolio will also include a FIRE EVACUATION POLICY.**

In addition to this we can also provide an advisory service on an audit basis, which involves an inspection of the premises or inspection of an individual problem, followed by a written report. Your premises may also be subject to provisions of a licence or registration (e.g. Under the Licensing Act 2003) and the Fire Authority may wish to review your risk assessment as part of the licensing approval process.

We also offer a review of Risk Assessment Service. This will enable us to advise and recommend any relevant changes in your current policy.

**For further information contact Blackwood Fire on 01495 220 399 or alternatively contact JPR PHOENIX on 01443 810 730**

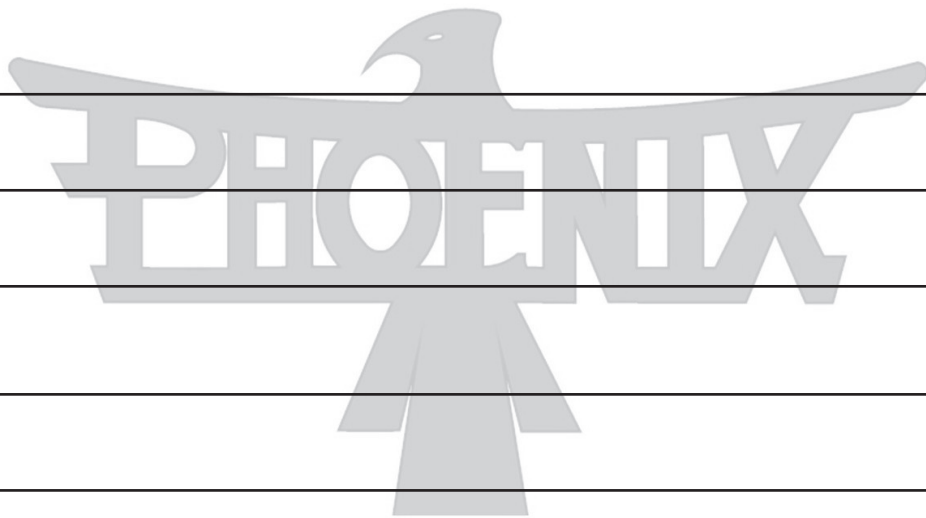


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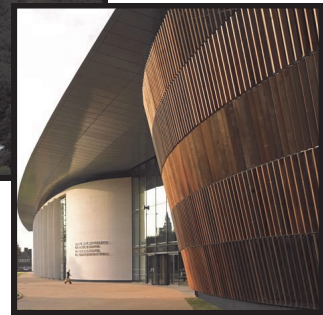


# NOTES

JPR



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